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# **SheepDog Defense Group**

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## **Sheepdog Website Use-Case 04: Customer Provides Feedback**

**Version <1.1>**

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## Revision History

<b>Date</b>	<b>Version</b>	<b>Description</b>	<b>Author</b>
14/Oct/18	1.0	Initial Draft	Tek Ghimire
4/Nov/18	1.1	Updated document template and made changes to normal and alternate flows	Hayden Southworth
12/Dec/18	1.2	Updated the main success scenario.	Tek Ghimire

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## UC 04: Customer Provides Feedback

**Brief Description:**

This use case allows a customer who has participated in a class to provide feedback.

**Primary Actor:** Customer**Level:** User Level**Stakeholders and Interests:****Preconditions:** None**Postconditions:** The customer feedback is logged in the system.**Trigger:** The customer indicates that they want to provide feedback.**Main Success Scenario:**

1. The customer indicates that they want to provide feedback.
2. The customer enters date, name, location, phone number, email, comments, and share permission as well as answers to questions regarding their experience..
3. The system verifies the information.
4. The system confirms with customer that their feedback has been received..

**Extensions:**

- 3a. Invalid Customer Information
  - 3a1. The system indicates that the customer information entered was invalid.
  - 3a2. The customer enters any missing or invalid information.
  - 3a3. The system returns to the main success scenario.

**Priority:** Low**Secondary Actors:** None**Special Requirements:****Open Issues:**